

Financial Aid Administrator Web Based Training Opportunities

June 2018

*This Information has been compiled
by the California Association of
Student Financial Aid Administrators
(CASEAA)*

Title	Description	Provided By	Date	Time - PST	Registration Link
Customer-Centric Service in the Aid Office: Raising the Bar with Comprehensive Training	Quality customer service in the aid office is critical to your institution. Are you looking for ways to train your team to provide a customer-centric approach?	GLHEC	7/2/18	9:00 AM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
A Survival Guide to Stress: Identifying, Managing, and Thriving	Stress is a part of our lives and there's no getting around it. This session will provide you with important tips for handling stress, preventing burnout, and striking a balance.	GLHEC	7/5/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
ScholarNet Features and Functionality	If your institution is new to working with Great Lakes, this webinar will help you take advantage of the support and services we have to offer.	GLHEC	7/10/18	9:00 AM	https://schools.mygreatlakes.org/web/FAP/training/findEvent/1358?selected=training&navMenuItemSelected=hoz.findEvent
Welcome to Great Lakes	If your institution is new to working with Great Lakes, this webinar will help you take advantage of the support and services we have to offer.	GLHEC	7/10/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Guiding the Leaders of Tomorrow through Effective Mentoring	Mentors groom new leaders to become visionaries of tomorrow. Join this session to learn about mentoring relationships and how to foster one that's beneficial for both parties.	GLHEC	7/11/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Five Ways Student Loans Impact Credit	The actions students take on their loans will determine whether they'll have a favorable or unfavorable credit history. Join us as we have identified the five ways student loans impact credit.	GLHEC	7/12/18	9:00 AM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Income Driven Repayment Plans	In this session we will provide an overview of the Income-Driven Repayment Plans. We'll cover the eligibility requirements, discuss the pros and cons, as well as explore strategies for explaining repayment plans to your student borrowers.	FedLoan Servicing (PHEAA)	7/12/18	11:00 AM	https://myfedloan.org/financial-aid-officers/training/

Diversity in the Workplace: Benefits, Challenges, and Solutions	Diversity is those human qualities that are different from our own. Join this enlightening session as we address issues and solutions that can make our workplaces even more diverse and dynamic.	GLHEC	7/24/18	9:00 AM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Supervising Student Employees: Tools of the Trade	Student employees are a vital resource for your office but a challenge to supervise. Do you have the tools needed to effectively manage your student workers to achieve optimal success?	GLHEC	7/24/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Strategies to Strengthen Your Team through Staff Engagement	Join this informative session as we discuss the ways in which employee retention, organizational growth and office morale are all linked to employee engagement.	GLHEC	7/26/18	9:00 AM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Effective Income Driven Repayment Counseling	Income-Driven Repayment (IDR) plans are designed to make student loan payments more manageable by reducing monthly payments. For many student loan borrowers, IDRs are the only way to successfully repay the student loan debt they've accrued. In this session we'll review the ABC's of effective IDR Counseling	FedLoan Servicing (PHEAA)	7/26/18	11:00 AM	https://myfedloan.org/financial-aid-officers/training/
Time Management: Making the Most with the Hours You Have	Most professionals have more work to do than there are hours in a day-- and like most, we try to manage time efficiently so that we can be productive. Join us as we review time management principles.	GLHEC	7/26/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Student loan counseling strategies	Borrowing to pay for college is the easy part. But choosing the best repayment options can range from merely confusing to downright complex. Join us as we review the repayment options available under each program. In this week's webinar, we will look at the pros and cons of available programs, strategies to reduce the total amount of interest paid over the life of the loan and options for keeping repayment affordable.	ECMC	7/27/18	10:00 AM	https://www.ecmc.org/schools/training.html
Emotional Intelligence: Making It Work for You	Emotional intelligence (EQ) is the ability to identify and manage one's emotions and understand those of others. Join this session to learn how to recognize your EQ and make it work for you.	GLHEC	7/31/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent