

WSAC WFAA Conference Thursday, October 11, 2018 Real Time processing, Interim Reports, and Year End Close



Gabriele Matull Worst, Assistant Director for Need-Based Grant Programs

gabrielew@wsac.wa.gov

360-753-7841

Neesha Griffiths, Receivables Coordinator

neeshag@wsac.wa.gov

360-753-7632

Washington Student Achievement Council (WSAC)



Our Mission:

We advance educational opportunities and attainment in Washington. In pursuit of our mission, the Washington Student Achievement Council:

- Leads statewide strategic planning to improve educational coordination and transitions.
- Supports Washingtonians through the administration of financial aid, a college savings plan, and support services.
- Advocates for the economic, social, and civic benefits of postsecondary education.

WSAC's Primary Duties

Policy & Research

- Attainment goals
- System and workforce needs
- Student transition policies

Access & Support Programs

- Ready, Set, Grad
- GEAR UP
- 12th YearCampaign
- theWashboard.org

Savings & Financial Aid Programs

- GET prepaid tuition program
- DreamAhead college investment plan
- Financial aid grant administration
- Workforce shortage loan programs

Consumer Protection

- Degree authorization
- Approval of Veterans benefits
- Complaint resolution
- Program compliance

Agenda

Real Time Reporting

Payment Requests

Interim Reporting

Including Final Interim Reporting

Year End Reconciliation

- Washington Accounts Receivables Transmittal (WART)
- Booking due to/due from

College Bound/SNG and Passport, too! Award Warehouse! (CSAW)

- Each staff member is required to have their own login.
 - Each campus has their own administrator who is responsible for managing access to the Portal.
 - In most cases the Financial Aid Director has administrative access.
- Access CSAW, SNG Archive, CBS Cruncher, Repayment Transmittal
- Instructions for several Portal tasks located in messages and files section:
 - Managing and Requesting Funds ** ACHIEVE AND ACTION OF THE PROPERTY OF T
 - Accessing Student Award Details
 - Interim Reports
 - Referring Repayments











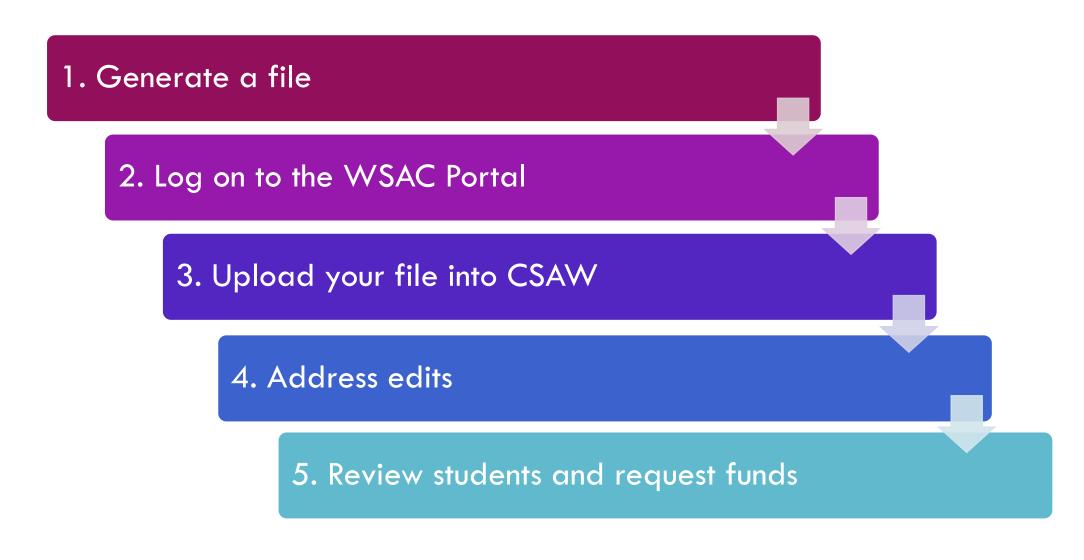


Register as a Health Professional



password (forgot it?)

Real Time Reporting – 5 Steps to Process Cash Requests



CSAW: Step 1 and 2

Step 1: Generate a File

 Generate and save a data file from your internal financial aid processing system and save it to your computer. The file format can be found in the most recent SNG/CBS program manual located here: http://wsac.wa.gov/FAA-resources

Step 2: Log on to WSAC Portal

- Access the WSAC Portal at https://fortress.wa.gov/wsac/portal/
 - Recommend Practice Run at https://fortress.wa.gov/wsac/portaltraining/
- Your user name is your email address. If you do not know your password, click the "forgot it" link for help.

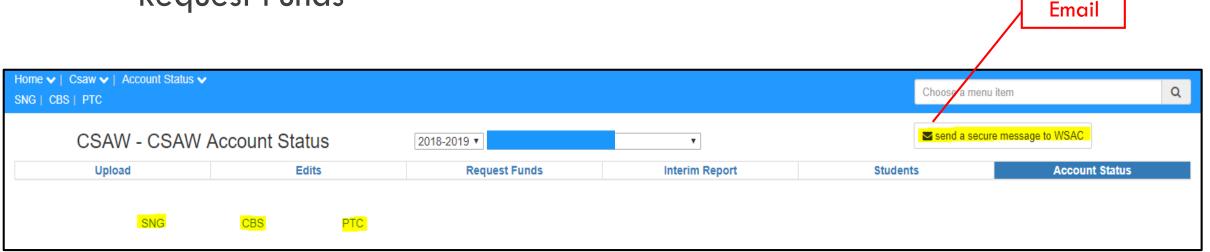
College Bound/SNG and Passport, too! Award Warehouse! (CSAW)

- Account status page
 - Upload
 - Edits
 - Request Funds

Interim Report

Account Status

Students



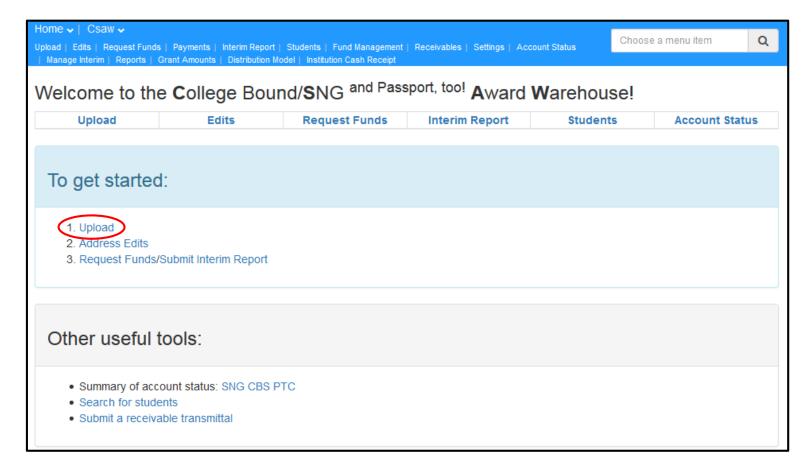
Secure

CSAW: Step 3

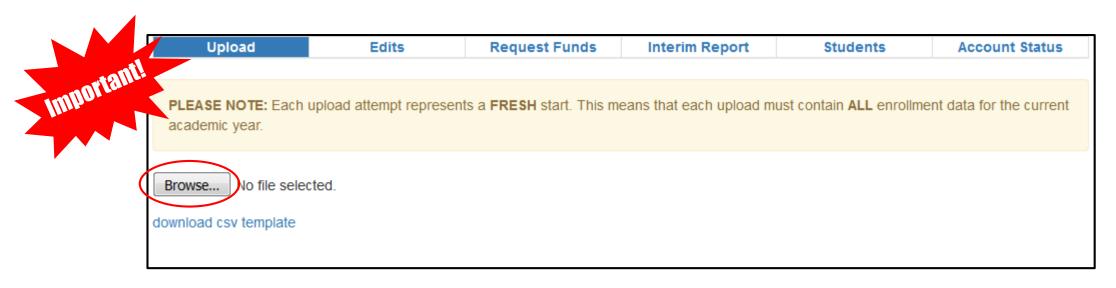
Step 3: Upload Your File

Once logged into the Portal, from the menu up top, click on:

CSAW→ Upload



- Step 3: Upload Your File
 - Your file should include:
 - ALL paid (positive and negative) AND anticipated awards for the entire year.
 - ALL unserved awards.
 - Click the "Browse" button to locate your saved file. Your file will begin loading as soon as you select it.



1

Step 3: Upload Your File

 As the file uploads, a status bar will appear in place of the Choose File button to display the upload progress.

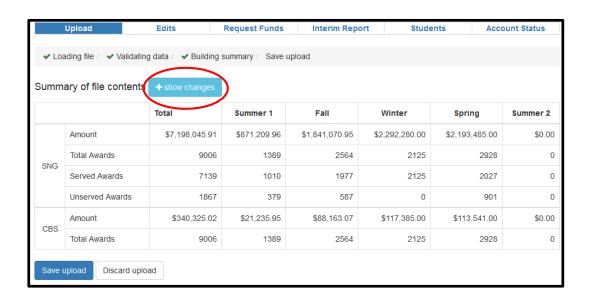


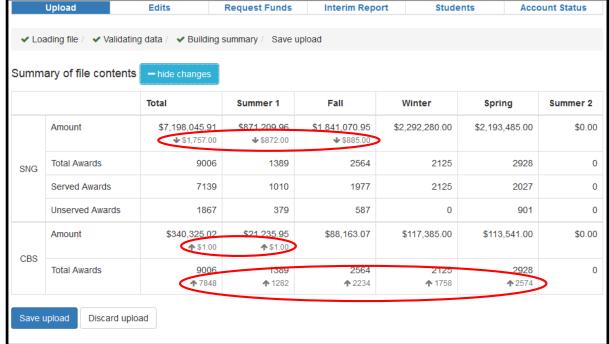
- A new file upload will always replace and update your current data.
- There are no partial file uploads. Your file must always include all awards for all terms.



Step 3: Upload Your File

- After the upload is complete, view the file summary award overview by term. To view a summary of changes from previously existing data in CSAW, click the blue "+ show changes" button.
- File Summary Example:

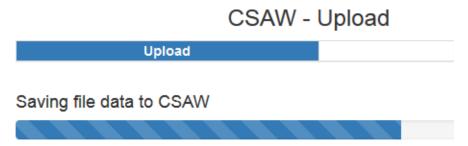




Step 3: Upload Your File

• If the information looks correct, click "save upload." A progress bar will appear once you click on save.

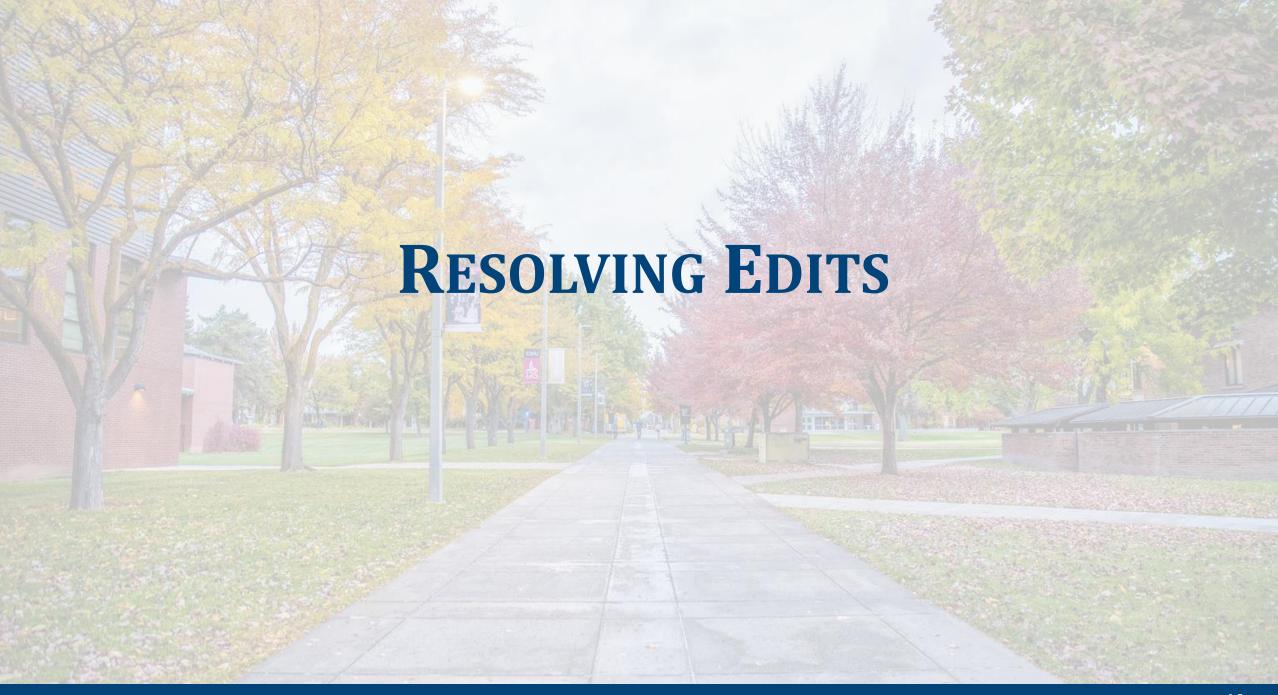




When the save is complete, click on the "Address Edits" button, and the edits for your file will begin to load.



14



CSAW: Step 4

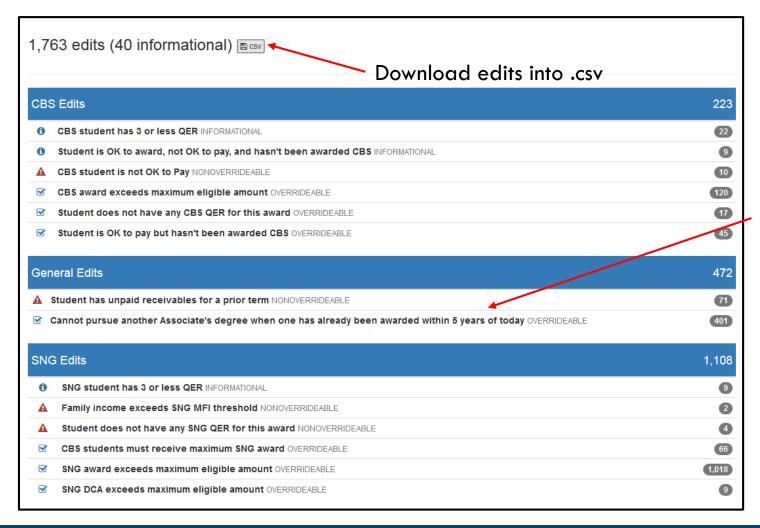
• Step 4: Address Edits

- After loading has completed, you are presented with a list of edits organized by edit type. You should resolve edits before you submit for payment for a group of students.
- Edits into the four sub-groups:
 - 1. SNG edits
 - 2. CBS edits
 - 3. PTC edits
 - 4. General Edits

Specific edits listed within the subgroups will be one of three types:

- NON-OVERRIDEABLE EDIT
 - Data must be corrected and cannot be overridden.
- OVERRIDEABLE EDIT
 - Can be overridden when data can not be corrected
 - > Correcting the data will often clear the edit
- INFORMATIONAL EDIT
 - Important student notification

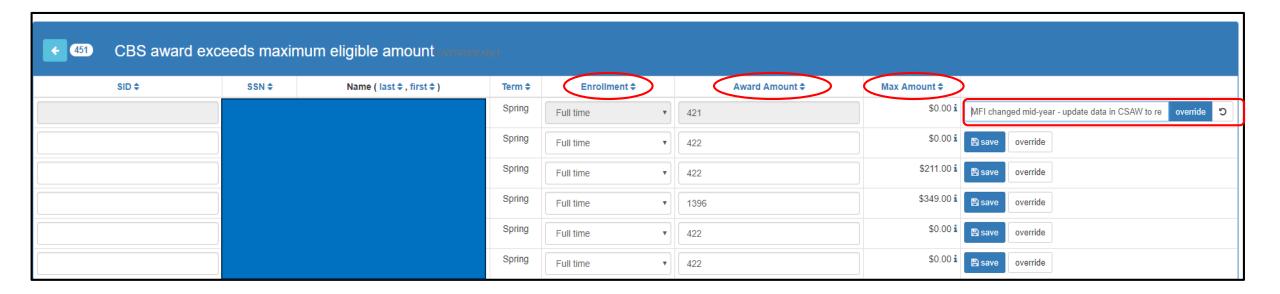
Address Edits



To review information for specific edits, click on the category you wish to address.

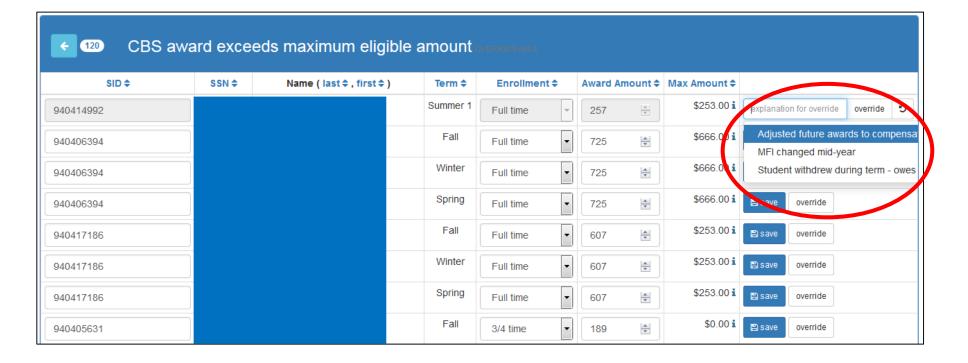
18

Depending on the edit selected, you may have the option to make changes to awards and enrollment here, or, if you can't fix the data, override the edit.



Address Edits

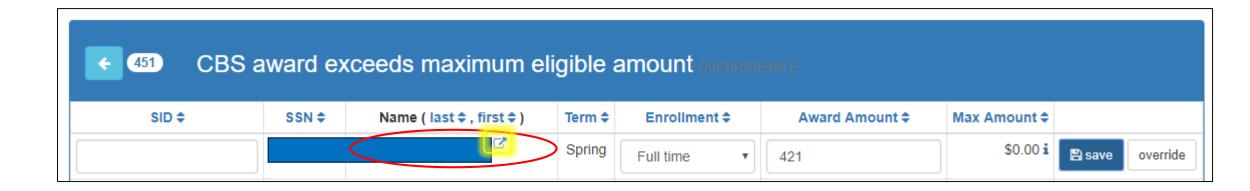
To override an edit, click on "explanation for override" dialogue box. Doing so will provide a drop down menu of prescribed reasons for an override. Select one of prescribed narratives, provide your own if none of the reasons apply or a dropdown menu does not appear, then click the "Override," button to save your input.



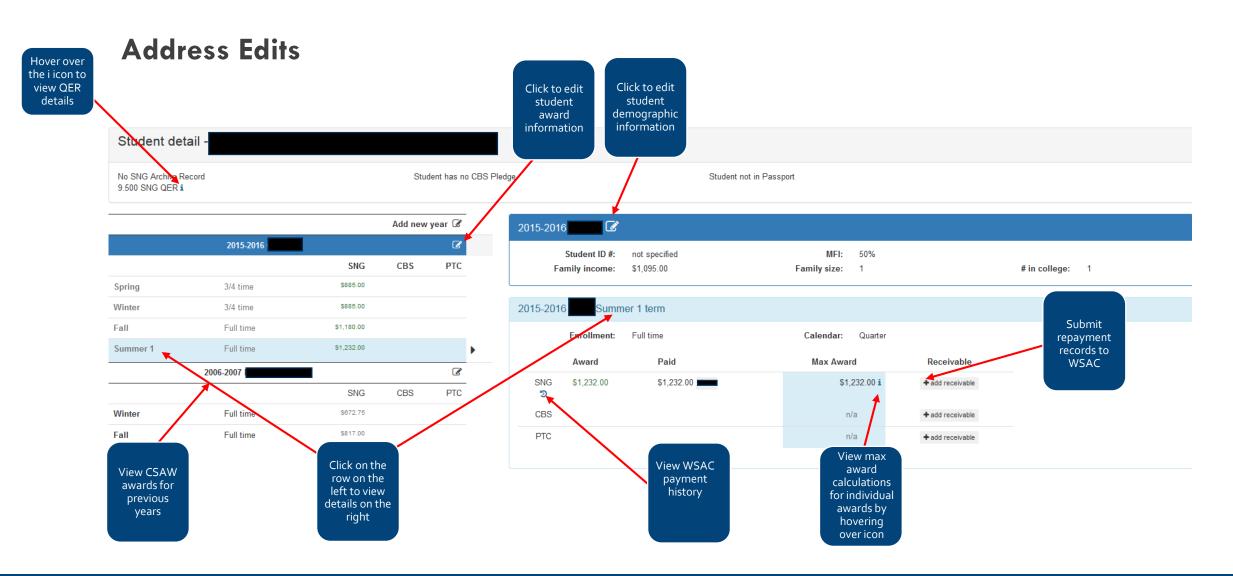
Address Edits

- Once corrected, the record for the addressed edit will disappear.
 - In some cases, however, an edit cannot be resolved by changing data. In this case, you would need to override the edit.

NOTE: Click the student's name (or on the small box with arrow next to the name) to view their individual record. The student details page will allow you to make additional changes if necessary.



CSAW: Student Detail

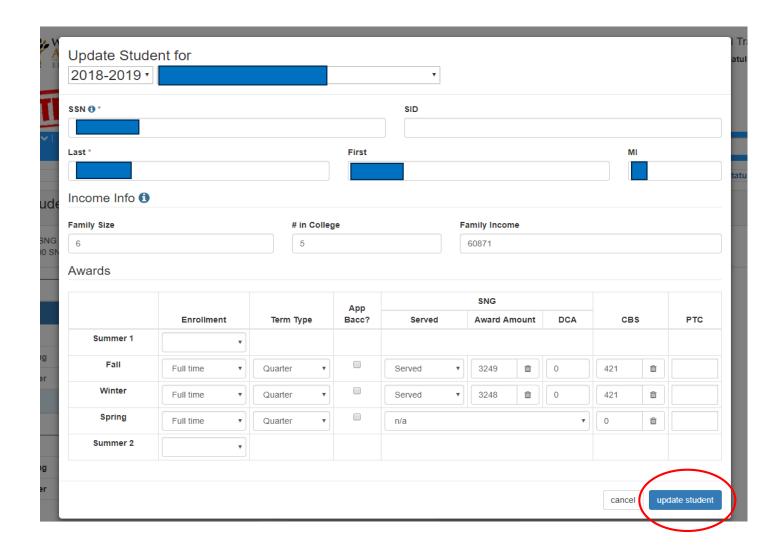


22

CSAW: STEP 4 - Continued

Address Edits – Demographics

- Click on 'Update Student' after making any changes.
 - Family Size
 - Number in College
 - Family Income
 - Enrollment Status
 - Term
 - Served vs. Unserved
 - Award Amounts



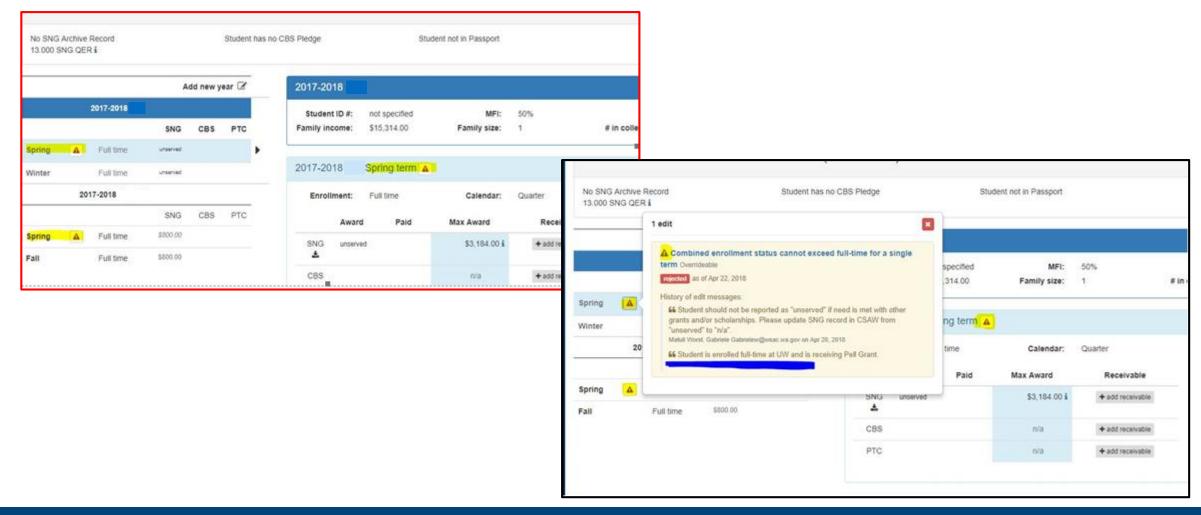
23

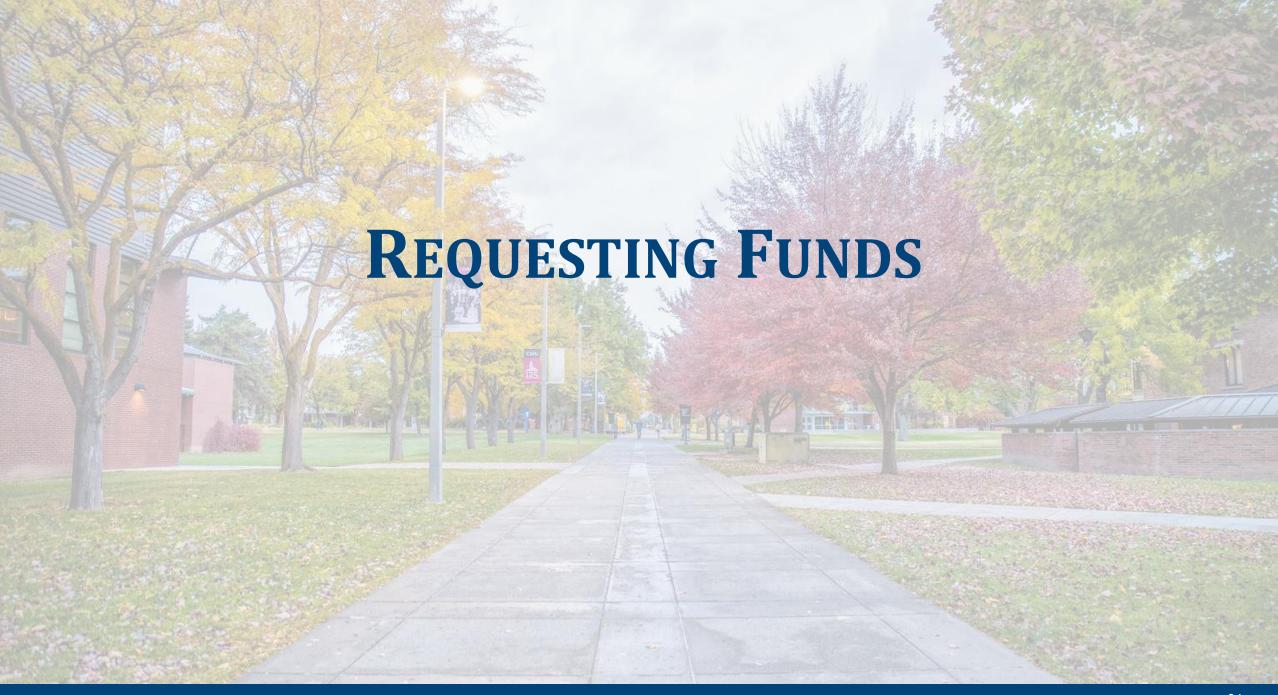
CSAW – Non-Approved Overrides

- Overrides attached to pending awards can be rejected by WSAC staff after being submitted for a cash request for these reasons:
 - Not a valid override
 - Data can be corrected
- Awards attached to a rejected override are returned back to the 'address edits' and 'request funds' page for further review. Please note that this will decrease the total amount from your recent cash request.
- Review history of rejected overrides and make corrections by going into the student record.

CSAW – Non-Approved Overrides

Review rejected overrides and make corrections.





CSAW: Step 5 - Review Students and Request Funds

Click on the Request Funds tab to submit a payment request.



CSAW: Step 5 – Review Students and Request Funds

- You will be presented with 3 options to select awards for reimbursement:
 - Option A Choose all students by term/program (most used)
 - Option B Upload a list of students from your existing CSAW population
 - Option C Choose students individually

* Choose all students by term/program

■ Upload a list of students from your existing CSAW population

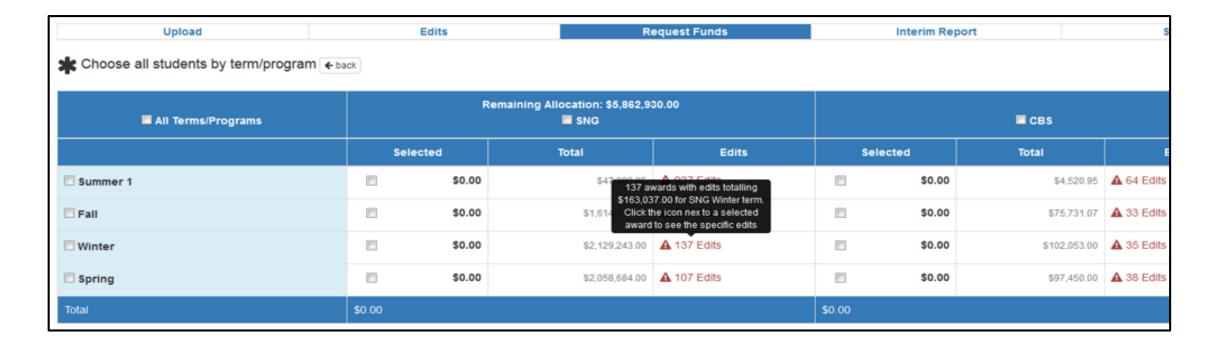
Q Choose students individually

- Option A Choose all students by term/program
 - This option presents you with pending awards to be paid, separated by term and program.
 - Only request payments for current or past terms within the same year. Future terms should not be requested.

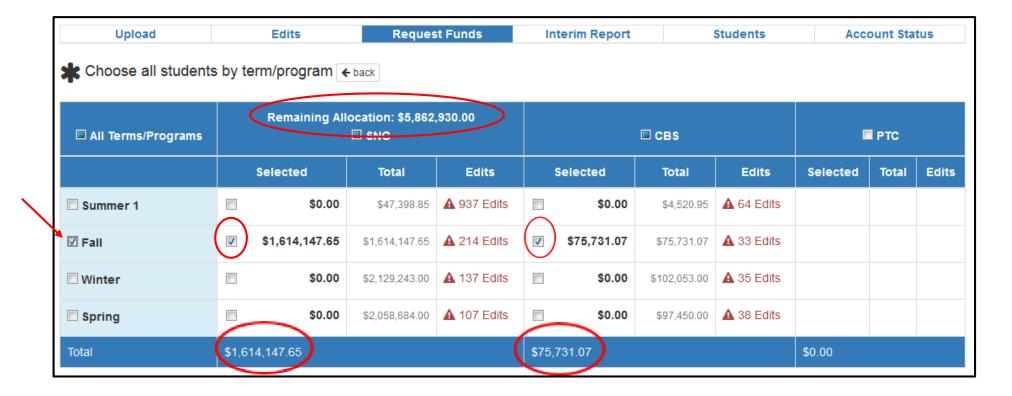


Option A – Choose all students by term/program

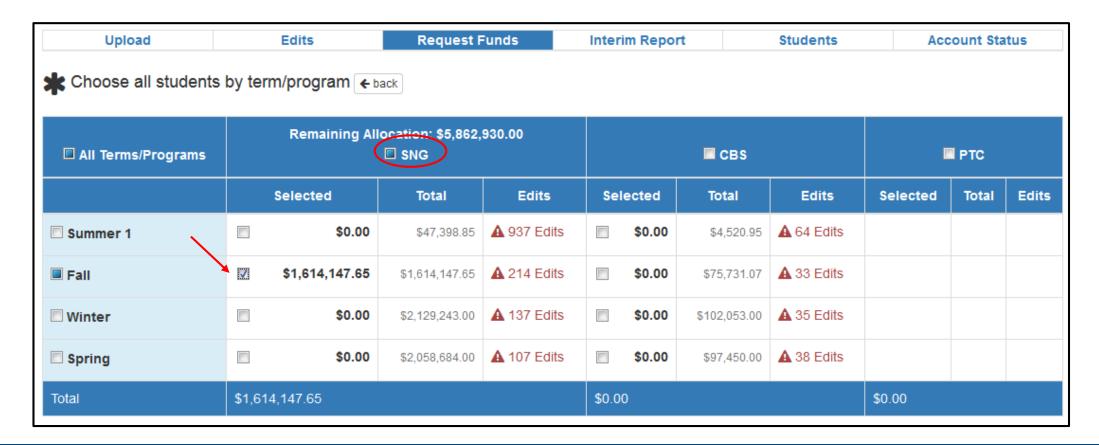
- The red figure next to the explanation point indicates the number of edits for each term. Hover over the text to view the total dollar amount of awards with edits that will need to be addressed.
- These awards will not be processed until the edits have been resolved. CSAW will allow you to continue to request awards without having to address all edits first.



- Option A Choose all students by term/program
 - Select the term you wish to request funds for by clicking in the check box. Checking the box next to the term will automatically select for all programs that have pending awards.

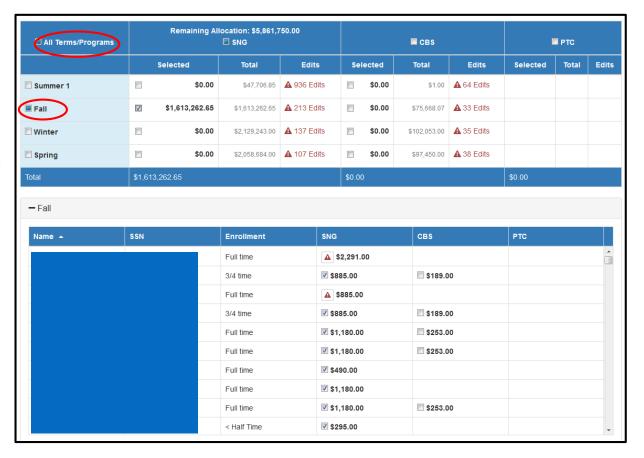


- Option A Choose all students by term/program
 - To request funds for a specific program check the appropriate box under the program column.



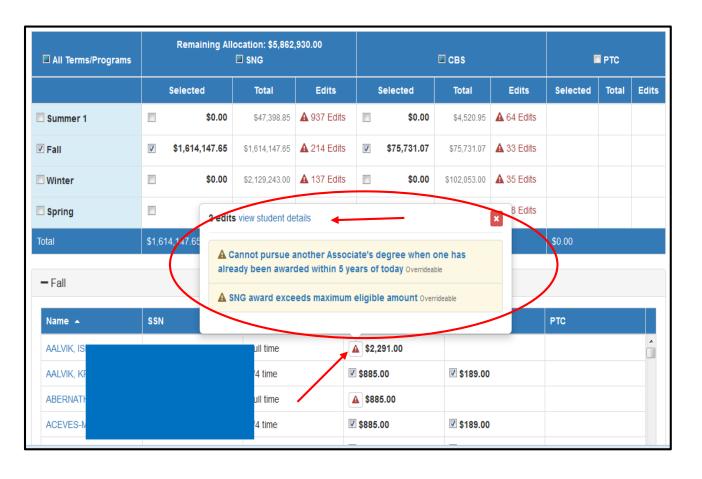
Option A – Choose all students by term/program

- After selecting your term, you will be presented with a list of students and their award amounts to be paid.
- By default, it will check every student to be submitted for payment.
- You can uncheck any awards that you don't want to include on your payment request.



Option A - Choose all students by term/program

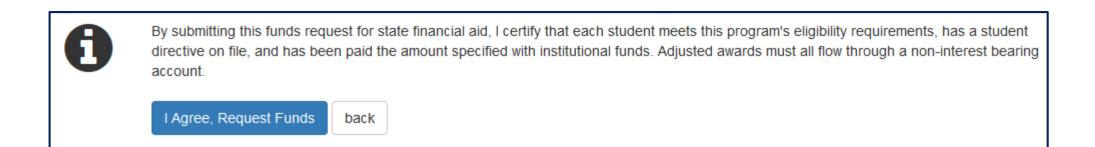
 To view edit, click on the red explanation point icon. You may address this edit by clicking on the "view student details" link provided in the pop-up box.



CSAW: Step 5 - Review Students and Request Funds - Option A

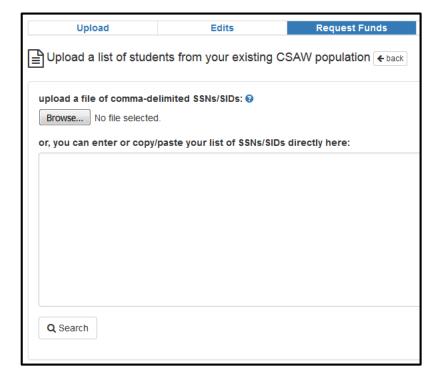
Option A - Choose all students by term/program

Last step before submitting is the disclaimer box. Click "I Agree, Request Funds" to submit your request. NOTE: Public colleges are not required to pay students with institutional funds prior to requesting funds from WSAC.



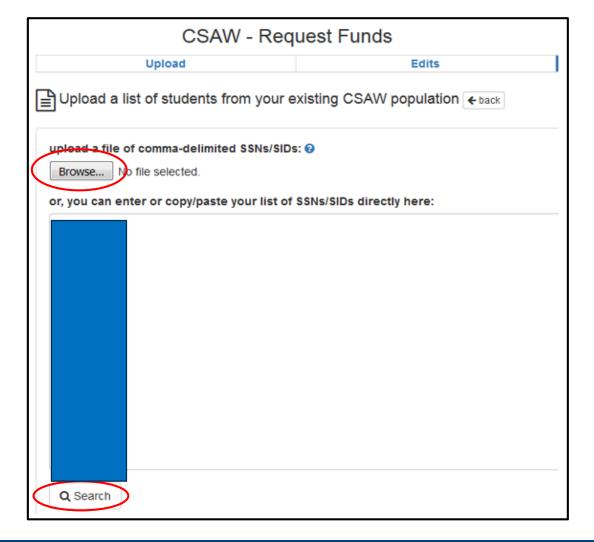
CSAW: Step 5 - Review Students and Request Funds - Option B

- Option B Upload a list of students from your existing CSAW population: Use this option for submitting a list of the students in CSAW that you would like to request a payment for.
 - This function allows you to upload a sub-set of your complete library of students that already exist in CSAW.
 - You must upload students into CSAW before using this method.
 - The format is .csv or .txt with SSNs/SIDs separated by commas, tabs or new lines.



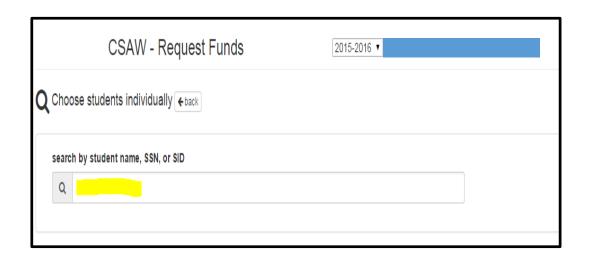
CSAW: Step 5 - Option B

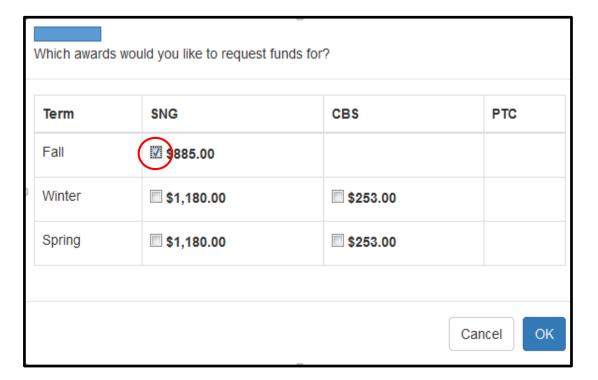
- Option B Upload a list of students from your existing CSAW population:
 - Browse to your saved file, Or paste a list of SSNs into the text box. Click Search.
 - Proceed with selecting students and submitting the request.



CSAW: Step 5 - Review Students and Request Funds - Option C

Option C – Choose student individually: This option gives you the opportunity to manually look for student awards. You can either use the Search box and search for an individual or click on the SSNs/SIDs tab to search for multiple awards.





Washington Student Achievement Council

CSAW - Now What?

I Submitted My Request – Now What?

 After clicking on, 'I Agree, Request Funds' you will be presented with a summary of what you just submitted. You will also receive an email with the option to view payment

request details.

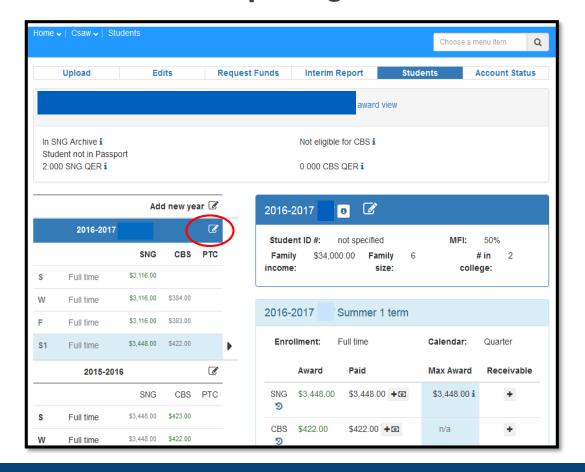
Upload	Edits	Request Fur	nds	nterim Report	Students	Account Stat	tus
Request Submit			iop				
view all previous funds requ				CBS		PTC	
SUMMER 1	\$47,39	8.85		\$4,520.95		\$0.00	
Total	\$47,39	8.85		\$4,520.95		\$0.00	
Term		En	rollment	SNG	CBS	РТС	
Summer 1		< H	Half Time		\$64.00		
Summer 1		3/4	1 time	\$646.00			
Summer 1		Fu	II time	\$924.00			
Summer 1		Fu	II time	\$862.00			

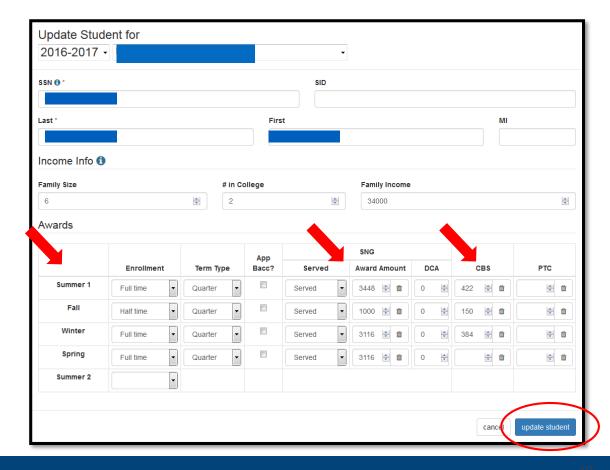
39

Adjusting Paid Awards

You may need to adjust or cancel an award for which you've already requested funds.

• Step 1: Adjust awards by file upload, or by going to the student detail screen and adjusting the award.



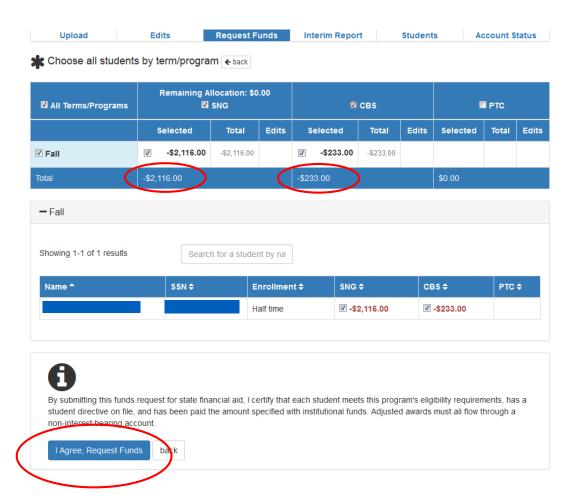


Adjusting Paid Awards

• Step 2: Submit the adjusted award amount via the Request Funds tab.

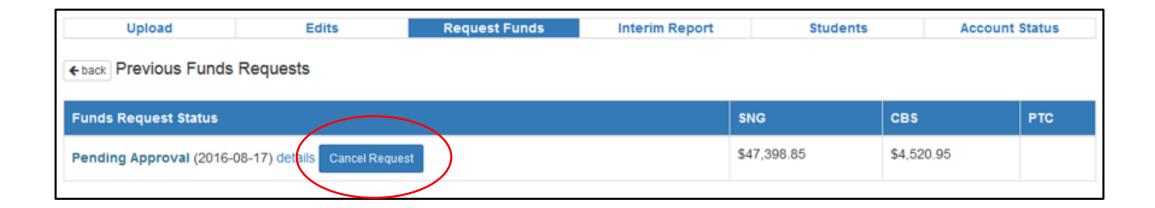
NOTE: If you miss this step, the student award will not update properly.

- The dollar amount for the previously paid award will show as a negative if you have lowered the award amount.
- If the sum of your fund request is a negative amount, you must still submit the request, and that amount will be deducted from your next positive cash request.



CSAW – Cancelling a Payment Request

 When viewing previous funds requests, you have the option to cancel any requests that are labeled "pending approval."



> Once WSAC has approved the submitted request, you can no longer cancel on your end.

CSAW - Cancelling A Payment Request

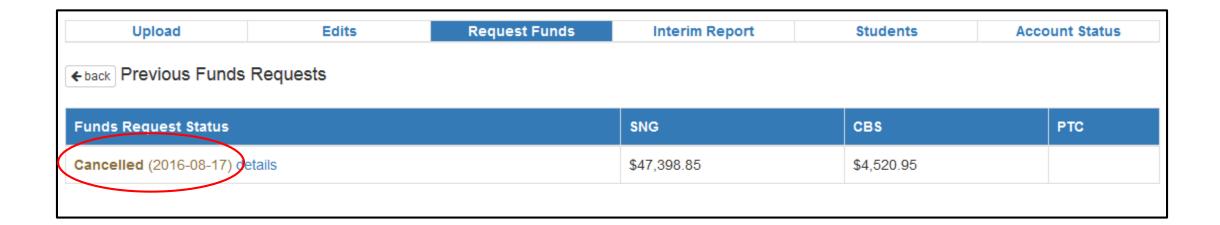
- Review list of awards to be canceled.
 - Options:
 - Cancel entire request
 - Cancel individual requested awards

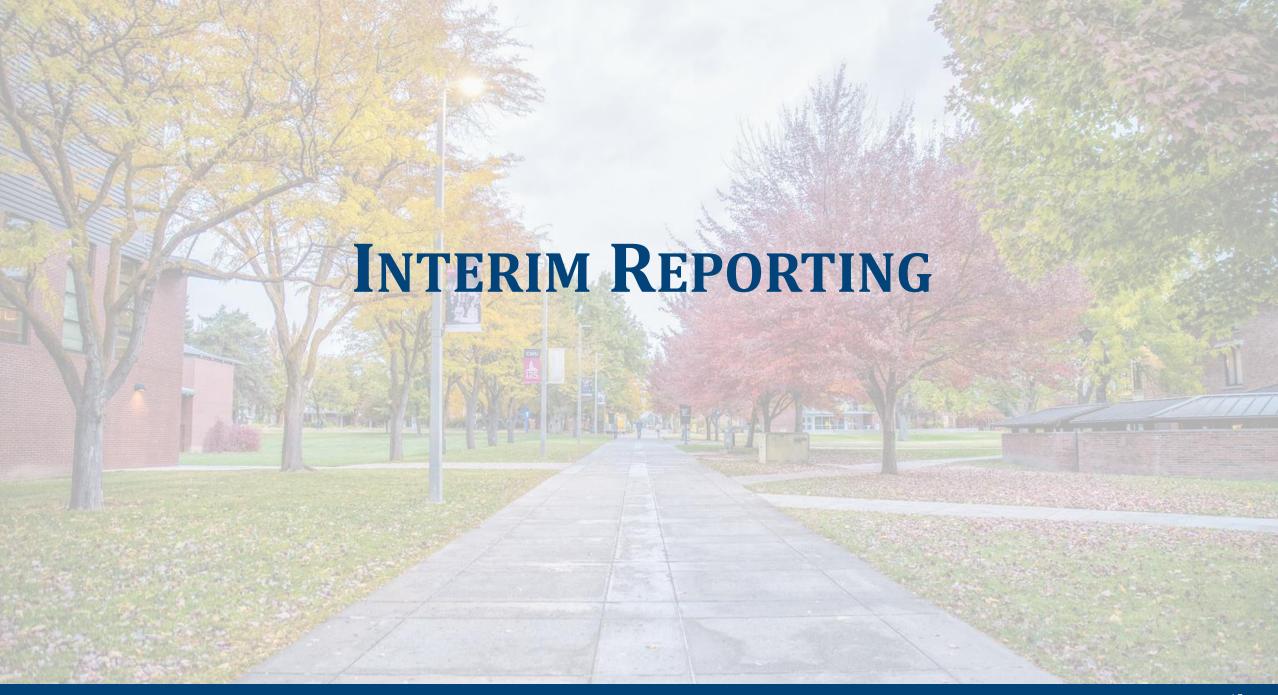


Washington Student Achievement Council

CSAW – Cancelling a Cash Request

 After cancelling your entire request, you are presented with a new status of 'Cancelled.'



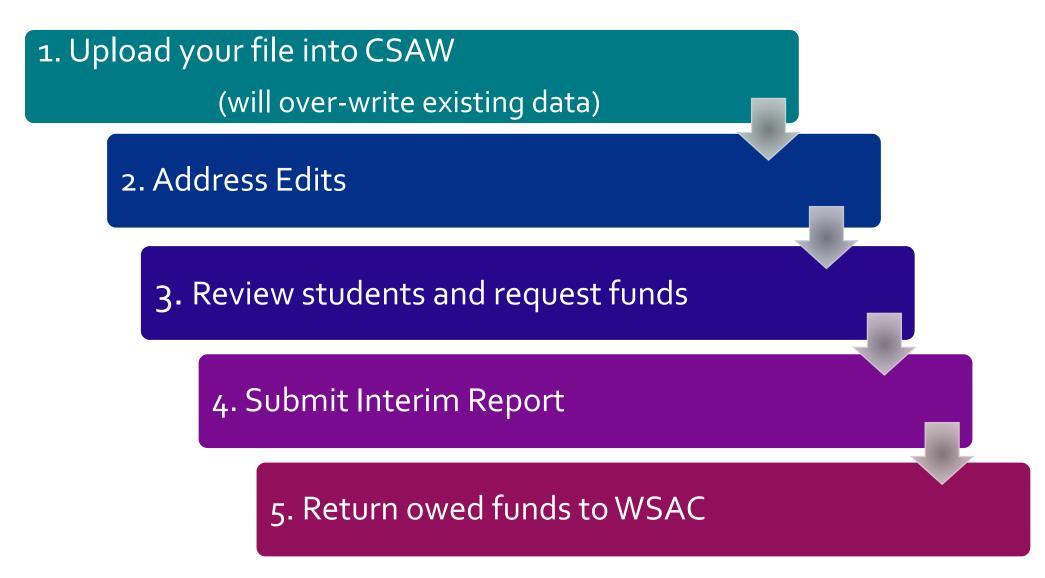


2018-19 Interim Reporting Dates

Report	Due Dates
Fall Interim Report	November 9, 2018
Winter Interim Report	February 8, 2019
Spring Interim Report	May 10, 2019
Final Interim Report*	July 5, 2019

^{*}The interim report in CSAW opens three weeks before the interim report due date. Colleges can upload their interim report data any time within that three week window.

Interim Reporting 5 Step Process



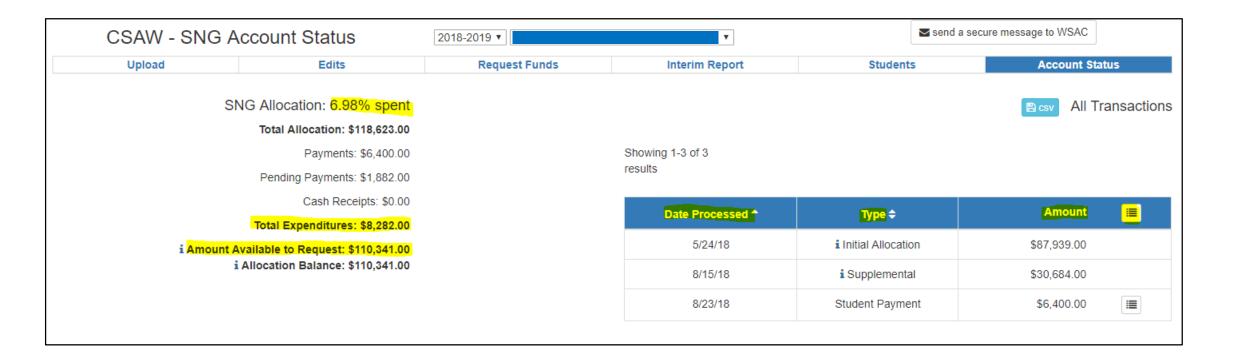
Washington Student Achievement Council

Interim Reporting

- Accurate Reporting
 - Ensure all served and unserved records submitted on your Interim Reports are accurate.
 - Correct or update future reports as changes to student enrollment occur.
 - Data is critical to determine institutional funding levels and forecast program funding costs.
- Reports, Tools, and Tips to help maintain clean data

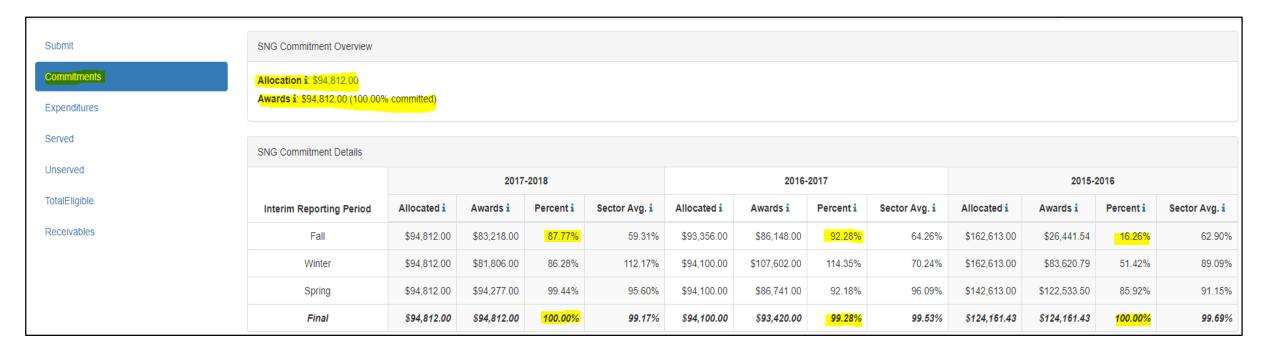
Account Status Page

- Transactions listed in date order
- Sort by date processed
- Download into .csv



Pre-Submission Interim Report Data Analysis

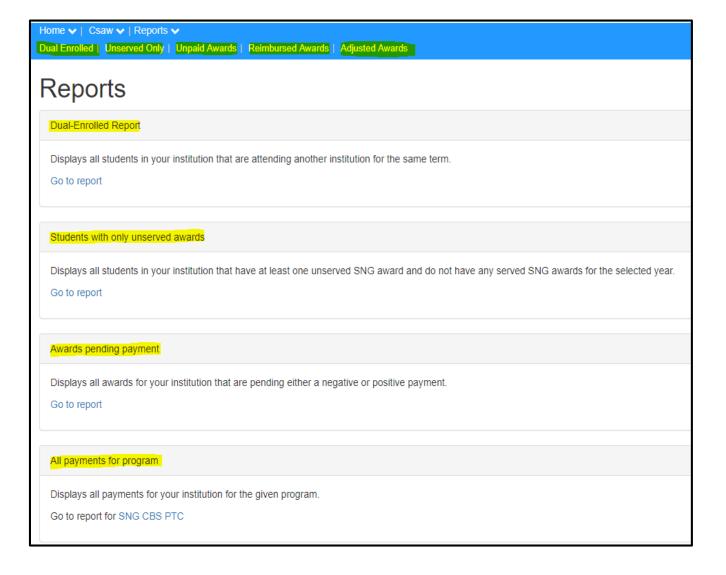
- WSAC now provides data analysis tools that colleges can use before submitting the interim report.
- Choose a category.
 - See three year history, by reporting period.



Washington Student Achievement Council 50

Pre-Submission Interim Report Data Identification

 WSAC provides Reports that can be used to help easily identify potential problems and manage your data

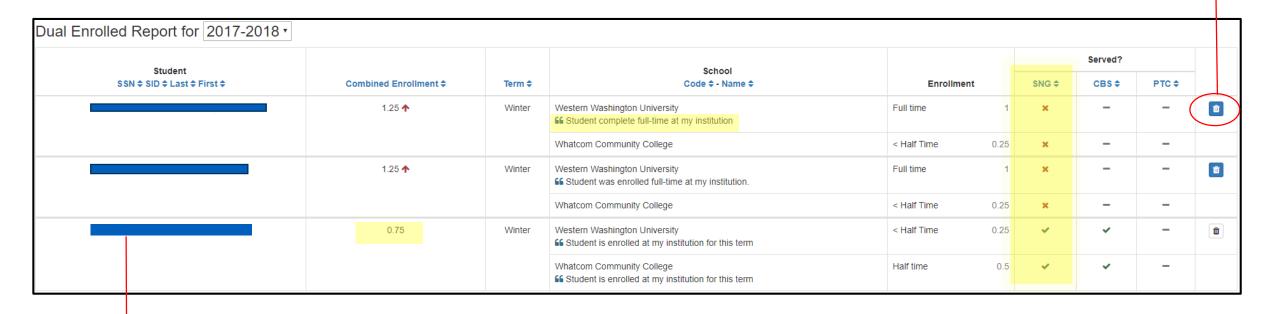


51

Washington Student Achievement Council

Pre-Submission Interim Report Data Identification

• Review students who are enrolled at your institution and also at another institution.



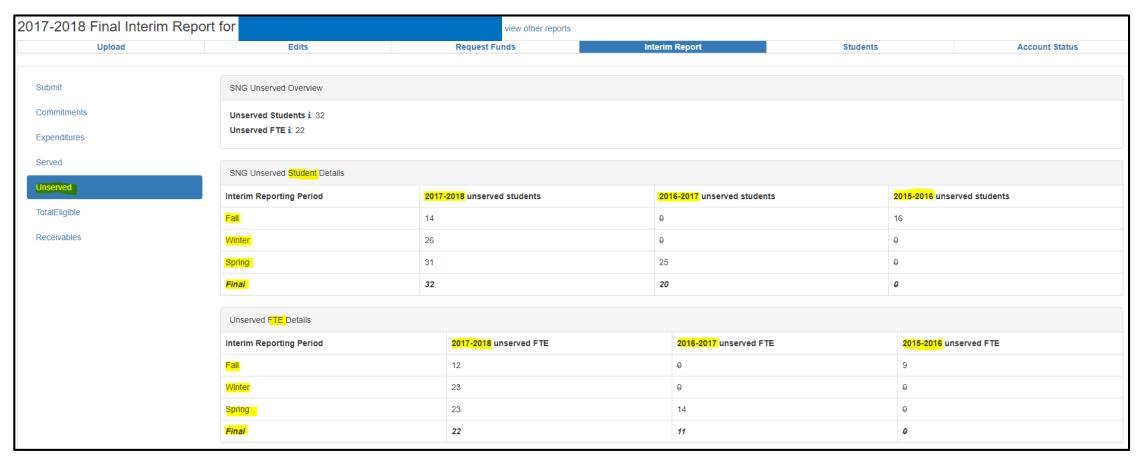
52

Delete award

Clicking on student name will open the student record

Served, Unserved, and Eligible State Need Grant, by Sector

• View your data trends before submitting the report to ensure accuracy.



Data from WSAC Report Server

Interim Reporting

- How to determine if a student is SERVED or UNSERVED.
 - A student is considered SERVED if they meet all the eligibility requirements at time of awarding

BUT

There are no funds available to offer the student

OR

The student's need was met with other grants or scholarships

Interim Reporting

Examples of Why a Student Should NOT BE Reported UNSERVED

- Incomplete File
- Not Enrolled
- Withdrew with Full Refund of Tuition
- Ineligible Program or Ineligible Coursework
- Need Met with Other Grants and/or Scholarships

- Unsatisfactory Academic Progress
- Prior Associate Degree
- MFI Increase
- Student Declined Aid
- Student Graduated
- Not a Washington Resident

FINAL STEP - Reconciliation

- Review your served and unserved
- Request all final payments through CSAW
- Check to see if you owe funds back to WSAC
 - Prior to submitting your final interim report, there is a disclaimer you have to check to acknowledge you will be returning funds back to WSAC.
 - Separate from funds owed for late reported receivables.

Expenditure Review – Does your institution need to return funds to WSAC?

You can see the amount of funds you owe funds.

Expenditure Type	SNG	CBS
Funds Drawn	\$15,388,230.00	\$1,196,387.00
Returned by Institution	\$0.00	\$0.00
Net Funds Drawn	\$15,388,230.00	\$1,196,387.00
Total Funds Requested	\$15,388,230.00	\$1,196,387.00
Funds Owed to WSAC	\$0.00	-\$1,275.00
Awards Reported	\$15,388,230.00	\$1,195,112.00
Difference	✓ \$0.00	✓ \$0.00

Final Step - Reconciliation

- Returning funds to WSAC
 - Funds should be returned in the form of a check
 - Please be sure to alert your Business and/or Accounting Office as funds will be booked.
- The following information needs to be included with your repayment
 - 1. Student Name
 - 2. Last 4 digits of Social Security Number
 - 3. Term
 - 4. Program name (SNG, CBS, PTC)
- Checks should be mailed to:

Washington Student Achievement Council

PO Box 43430

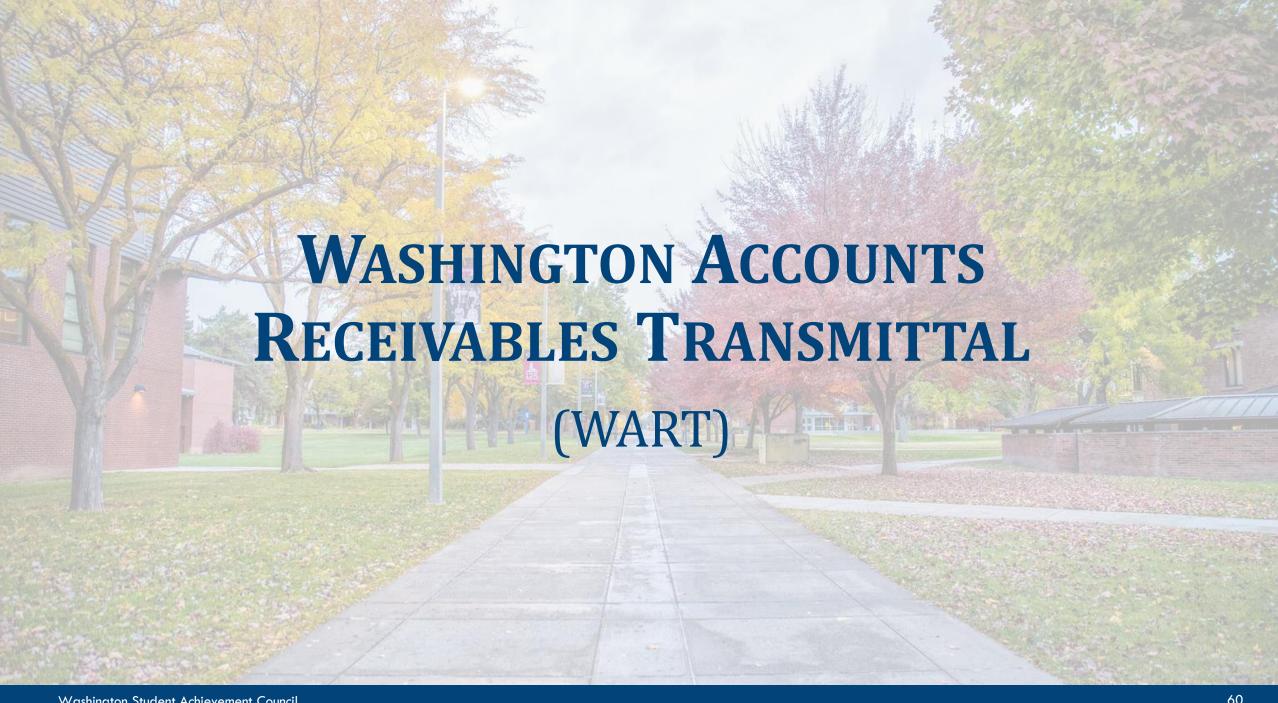
Olympia, WA 98504-3430

Confirmation of Final Interim Submission

- You will receive an email confirmation showing a summary of your annual SNG & CBS interim report data.
 - Working on for 2018-2019
 - Adding Passport to College data
 - Adding the expenditure summary

Interim report Final 2017-2018 was submitted by John Smith at 8/6/2018 11:36:04 AM

Progra	am	Total	Summer 1	Fall	Winter	Spring	Summer 2
	Award Total	\$47,456,752.00	\$0.00	\$24,776,853.00	\$0.00	\$21,931,594.00	\$748,305.00
SNG	Served Awards	11104	0	5703	0	5106	295
	Unserved Awards	4811	0	2051	0	1828	932
	Eligible Awards	15915	0	7754	0	6934	1227
CDC	Award Total	\$3,498,053.00	\$0.00	\$1,749,037.00	\$0.00	\$1,607,995.00	\$141,021.00
CBS	Awards	4381	0	2137	0	1956	288



State Aid Repayment Process

Goals:

- > Ensure that ineligible students do not receive additional aid.
- Improve the customer experience for students.
- Allow for faster debt resolution.
- Maintain accurate records between WSAC and colleges.
- > Ease administrative burden resulting from inaccurate or incomplete records.

Reference: Chapter 5 in the 2018-19 SNG and CBS Program Manual

Institution to Bill vs. In Repayment

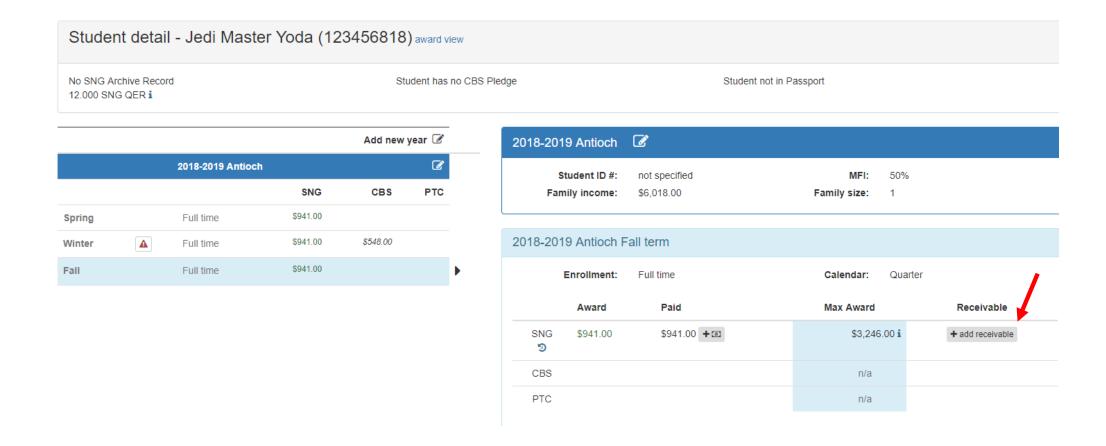
Institution to Bill (ITB) = College is actively collecting on the account

- Any funds collected may award to other students within the same academic year
- Must be converted to "In Repayment" prior to submission of final interim report
- Tuition refunds may be applied in CSAW to the ITB, and funds may be re-awarded

In Repayment = Account referred to WSAC and we begin active collection

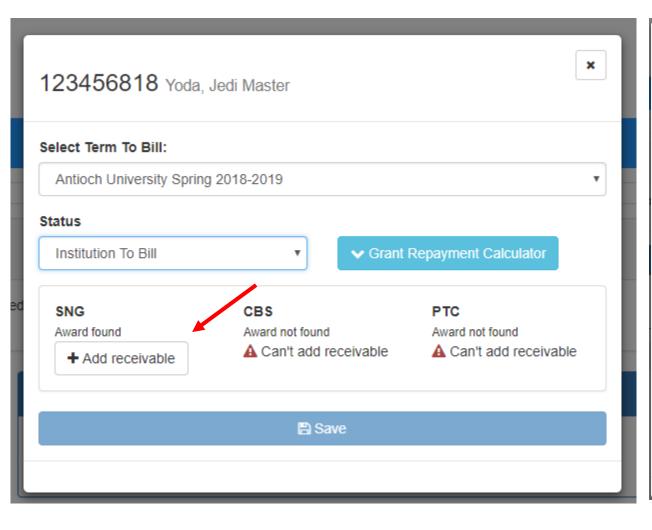
- Any funds collected within the same award year are redistributed to colleges via the fair share model used to allocate funds
- Tuition refunds MUST be sent directly to WSAC to be applied to "In Repayment" accounts
- Colleges may not accept funds for accounts "In Repayment" status

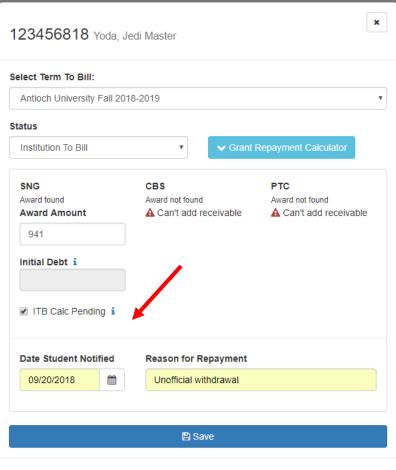
Institution to Bill(ITB) Process



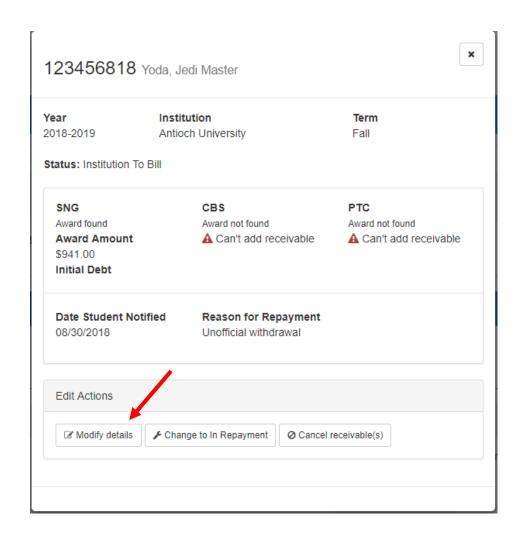
Washington Student Achievement Council 63

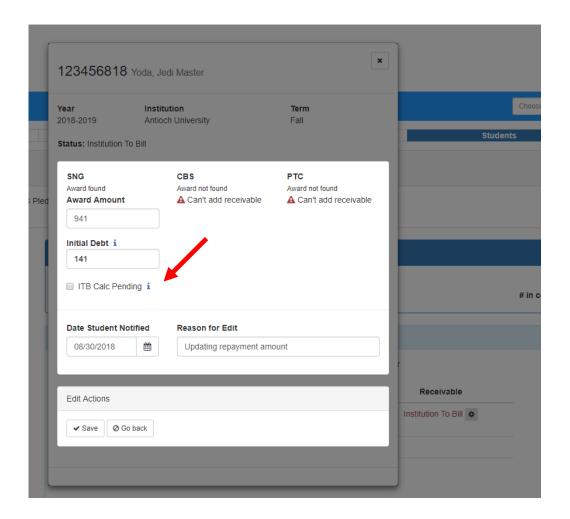
Institution to Bill Process-continued



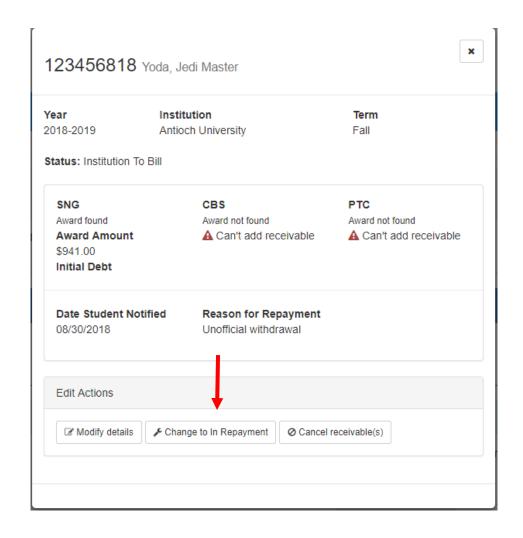


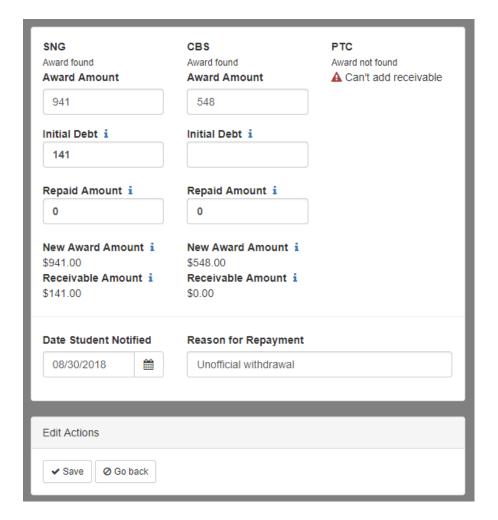
Institution to Bill Process-continued



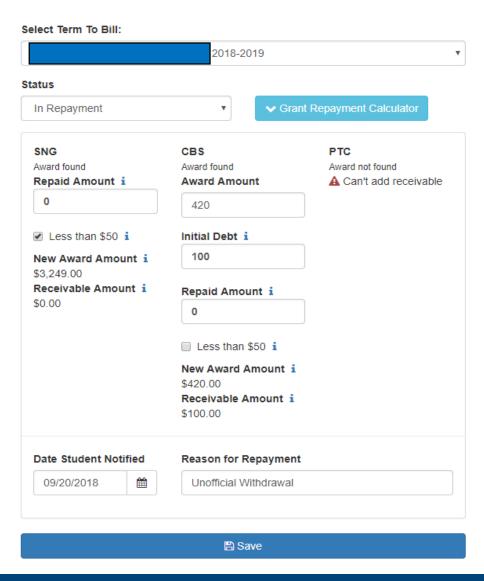


Institution to Bill Process-continued



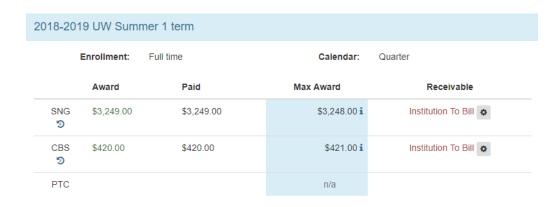


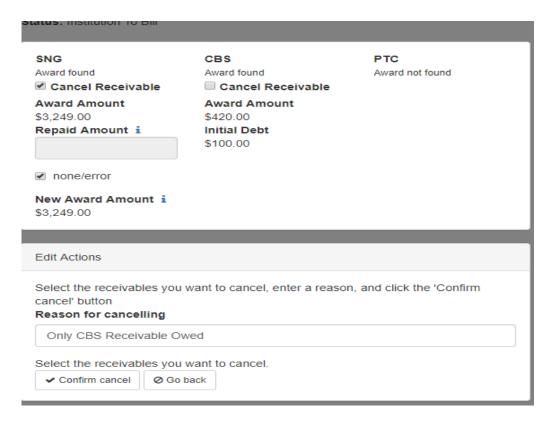
State Aid Repayment Process - Workaround



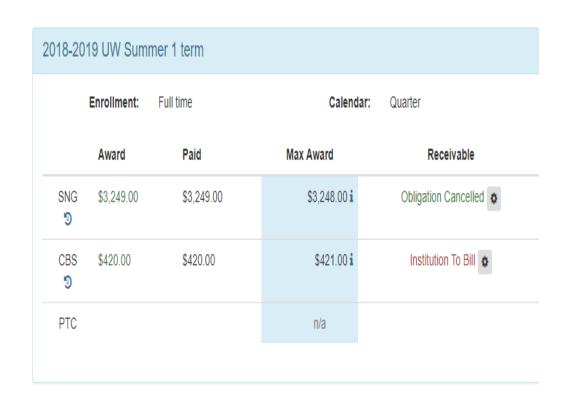
Washington Student Achievement Council

State Aid Repayment Process - Workaround





State Aid Repayment Process - Workaround



For updates to the obligation marked as cancelled:

www.repayment@wsac.wa.gov

Student's Name

Last 4 SSN

Term

Receivable Type

Initial Debt Amount

Date Student Notified

Cancelling Repayments

- Institutions may cancel a repayment in limited circumstances.
 - **Examples include:**
 - Proof of updated last date of attendance
 - Grade change
 - Proof of high school diploma

REMINDER: You must enter a clear explanation for any cancellations.

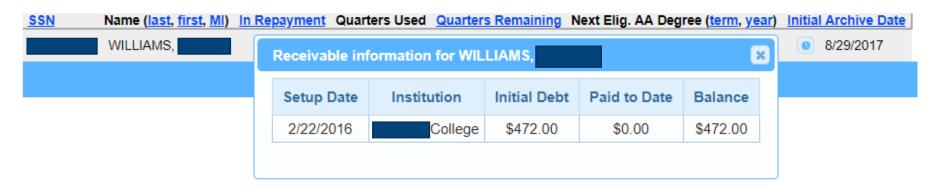
- Institutions must not accept payment for an "In Repayment" account and then cancel the debt or reduce the student's award in the Portal.
 - Student may owe collection or other fees
 - Creates inaccurate records
 - Refer students directly to our billing service to make payment

Viewing Receivable Created by Another Institution

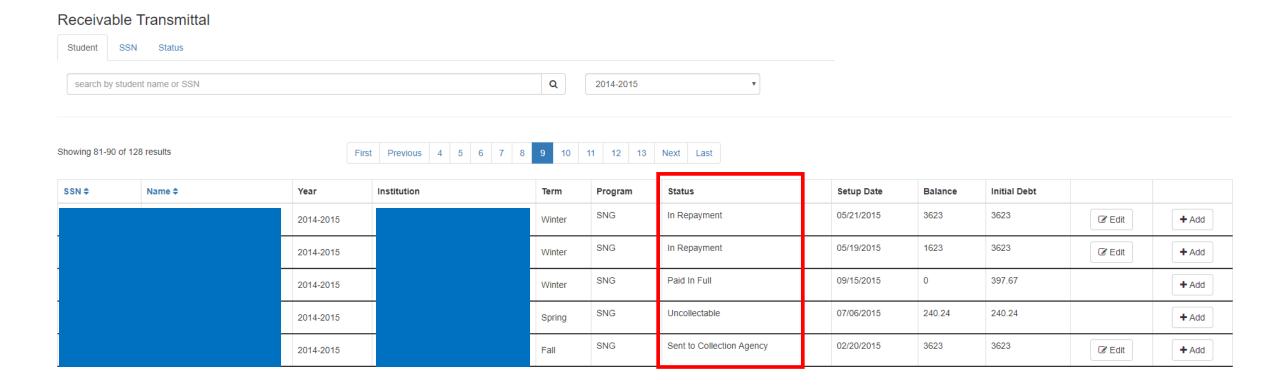
SNG Archive Search

Targeted Search	Search by SSNs	Search by File Upload					
Search by full/partia	Search by full/partial name or SSN						
SSN	123456789						
Name	last	first					
Archive Status	Any	•					
	Search CSV						

Showing 1-1 of 1 results



Receivable Status - Where to Pay



Receivable Status-continued

- University Accounting Service(UAS)
 - Status: In Repayment
 - 844-870-8701 <u>www.uasconnect.com</u>
- Financial Asset Management Systems(FAMS)
 - Status: Uncollectable and Sent to Collection Agency
 - 877-859-3306 <u>www.famspayonline.net</u>
- WSAC Repayments
 - Please contact with inquiries about account status
 - 888-535-0747 option 4 or repayment@wsac.wa.gov

SFA Program Manuals and Training



info@wsac.wa.gov | (360) 753-7800 917 Lakeridge Way SW | Olympia, WA 98502









ABOUTUS Y

MEETINGS Y

POLICY Y FINANCIAL AID Y ADMINISTRATION >

OUTREACH & READINESS Y

MEDIA & PUBLICATIONS Y

home » administration » resources for financial assistance administrators

RESOURCES FOR FINANCIAL ASSISTANCE ADMINISTRATORS

SFA PARTNER

The SFA Partner is a quarterly update on WSAC programs, designed to support the work of Washington's financial aid administrators.

April 2017 Issue

- Upcoming May SFA Workshops
- Additional Important Dates to Remember
- Supplemental SNG Allocations for 2016-17
- Identifying and Reviewing Conflicting Information for State Aid Eligibility
- Summer 2017 Guidance for Awarding of CBS and SNG
- SNG and Passport to College Self-Help Calculation for 2017-18
- Successful SNG and CBS Training Webinars for Financial Aid Administrators
- Passport to College Seminar on May 10 11, 2017
- Reminder Grant Repayments, Billing and Collections Servicer
- Now Available: WASFA Application Guide
- State Work Study Information
- Changes to "SFA Resources" Page on WSAC Website
- Providing Feedback to SFA
- To Subscribe or Unsubscribe

Program Manuals are available here. Important to read and review regularly!

Program Training is available here!



CONTACT INFORMATION

Director for Student Financial Assistance finaid@wsac.wa.qov

To contact program staff: Student Financial Assistance staff list

RESOURCES

Program Manuals

- Passport to College Scholarship (2016-17) (2015-16)
- State Need Grant & College Bound Scholarship Program (2016-17) (2015-16)
 - MFI Chart for SNG and CBS Awarding (2017-18)
 - CSV Sample file for CSAW Interim Reports (2016-17) (2015-16)
- State Work Study (2016-17) (2015-16)
- Student Teaching Grant Program (2016-17)

Program Training

New Aid Administrator Training Webinars: SNG, CBS, and Passport

- Day 1 (Video 90 minute)(PowerPoint PDF)
- Day 2 (Video 90 minute)(PowerPoint PDF)

Additional Resources

Unit Record Report

Contact Information

Questions/Subject	Email us at
Financial Aid Administrators – SNG Questions	sng@wsac.wa.gov
Repayments	repayment@wsac.wa.gov
Students – State Financial Aid Questions	finaid@wsac.wa.gov
Unit Record Report	unitrecord@wsac.wa.gov
WASFA Help	wasfa@wsac.wa.gov

Online	On Facebook	On Twitter
www.wsac.wa.gov	www.facebook.com/WSACouncil	@WSACouncil
www.readysetgrad.org	www.facebook.com/ReadySetGrad	@Ready_Set_Grad
www.theWashBoard.org	www.facebook.com/pg/thewashboardorg	

